Cyber Research Scenario

Created by

**MIDTOWN IT**

# PROJECT SCENARIO

Midtown IT ***WHS Consulting Department*** provides a wide range of services to industry and government. These services include:

* Risk management assessment
* Risk management control
* Risk management audit and performance
* Compliance and due diligence
* WHS legislative requirements

The company wants to take advantage of current communication and collaborative tools and will encourage staff in specific roles to work remotely. Although the company is keen to start immediately, management has identified that a number of protocols regarding online collaboration must be set in place.

All employees will be provided with the necessary equipment to work remotely. This includes PCs or laptops and high-quality web cameras.

The company objectives are:

* Improve the efficiency of team communication
* Provide safe and reliable professional channels for teams to communicate and share knowledge and information virtually

**THE TASK**

Your task is to carry out the necessary research to complete two company protocols. Details of the task requirements are presented below:

**Research requirements**

The aim of the research effort is to identify current practices in virtual and collaborative environments and use the information gathered to write the company protocols. The research areas should include:

* Current industry team practices for virtual and remote work
* Current industry cyber safety practices for virtual environments
* Communication practices and techniques used in virtual collaborative environments

**Research objectives**

Midtown IT research objectives include:

* Measurable outcomes
* Currency of the research
* Reliability of sources
* Industry-accepted strategies, methods and tools included in the research

**Protocols development requirements**

Once the research component has been completed and appropriately stored and documented, Midtown IT requires you to develop two protocols to manage and guide the virtual communications and collaborative activities of the organisation. The protocols required are:

* Cyber Safety protocol
* Virtual Meetings protocol